

18 March 2020

Dear Valued Customer,

We want to thank you for your patience during this very challenging situation and provide you with an update on our response to the COVID-19 health emergency.

As the number of cases continues to escalate globally, the health and safety of our employees remains a top priority. To help protect our employees and business continuity, we have proactively implemented efforts including travel restrictions, allowing employees to work remotely and general practice of social distancing. We are closely monitoring the situation and will update our action plan to protect employees, keep our critical operations running and support efforts to minimize the spread of the virus. To date, we have not experienced sustained supply chain or other operational delays.

We also appreciate that it's our responsibility to anticipate and mitigate the possible impact of this global pandemic, as it may impact availability of critical products and services for our customers.

Therefore, Invivoscribe has carefully focused on business continuity plans so we can anticipate and, when warranted, minimize disruptions. As part of our overall Risk Mitigation Plan, we have established a robust, global, and integrated plan which is managed by executives and our Invivoscribe Management Team. Everyone, regardless of their role in the organization, is committed both to their own safety, and to keeping our operations running smoothly so that we can provide our customers uninterrupted services and products.

Our Risk Mitigation Plan consists of a multi-stage program designed to address levels of response to problems as circumstances change and evolve. This plan includes:

- Identification of those employees critical to keep specific tasks and duties running, as well as personnel designated as their back up.
- Enabling tools for our employees so they can work remotely in impacted regions
- Providing our employees with information and best practices to help prevent the spread of both this virus and related infections
- Coordinating local, regional and global communications with employees, customers and suppliers to provide clear, correct, consistent information.
- Limiting all non-essential business travel
- Securing necessary suppliers and, where possible, backup suppliers of raw materials and critical components.

We will continue to monitor and update as the situation evolves, balancing the safety of our employees and the needs of our customers.

The latest information is available on the Invivoscribe website or can be obtained by contacting your Invivoscribe representative.

Sincerely,

Our Invivoscribe Team